



Radhika S

Professional Goals

Business Analyst with over 6 years of experience supporting business solution software and analyzing supply chain management business operations. Projects-product development manager in next-generation technologies such as blockchain, IoT, artificial intelligence, and machine learning in cloud-based software solutions.

Get in touch!

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Skills

- Requirement Gathering & Analysis.
- User Acceptance Testing (UAT).
- User Story, Test Cases, SRS, URS Documentation.
- Project /Product Management.
- Hands-on ERP, P2P, Middleware Platforms.
- SQL, Draw.io, Visio.
- Proficient in Microsoft Office (Word, Excel, PPT, Visio).
- Familiar with Agile Software Development.
- Product Demonstration.
- Client Relationship and Support.
- Manual / Integration Testing.

Work Experience

Business Analyst

Intelizest Consulting Pvt Ltd, India | Jan 2017 - Present

- Closely collaborated with product development, testing the functional compliance of company products such as Rekochain, Criztel (ERP), Zermatt Payroll, and iBWMS.
- Engage with the client to collect software requirements/business rules and ensure alignment with development teams. Creating and updating business requirements, as well as aligning them with functional and technical requirements.
- Contribute to the development and modification of systems to meet the needs, as well as the development of business specifications to support these changes.
- Translate requirements into a variety of tangible deliverables such as functional specifications, user cases, user stories, workflow/process diagrams, data flow/data model diagrams, and experience with software development methodologies such as waterfall and AGILE.
- Identify and reconcile errors in client data to ensure that business requirements are accurate.
- Perform various levels of testing, such as functional, UAT, integration, and performance, to ensure that the requirements are met.
- By delivering Demos to clients, I worked closely with the Sales team on business proposals and pitches.

Techno - Functional Consultant

Glosap Systems Pvt Ltd, India | Jun 2014 - Dec 2016

- A Microsoft NAV developer with 2 years and 7 Months experience.
 - Worked in various versions of NAV such as NAV-2013, NAV-2013 R2, NAV-2015 and NAV2016.
 - Worked in various SQL SERVER versions from 2008-2012.
 - Had done various standard application customization, new solutions development, and RDLC Reports development and CRM 2016(Online) -NAV 2016 Integration. SQL server installation and configuration, NAV installation and configuration and Maintenance.
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1. Intelizest Consulting Pvt Ltd, India | Jan 2017 - Present

Product Name: REKOCHAIN (Smart Collaboration portal)

A Smart Collaboration portal, aided by Blockchain technology and Artificial Intelligence. Rekochain brings Buyers, Suppliers, 3PL and Financial Institutions on a unified platform for business. A fully automated solution, it allows businesses to manage critical processes in the supply chain from sourcing to financing, bringing control, compliance and agility to the value chain by empowering businesses with instant communication and collaboration, anytime-anywhere.

Rekochain also supports supplier financing through its Invoice, Trade and Commodity Financing modules. Designed and developed by Intelizest, Rekochain is a one-of-a-kind solution in our product suite to digitize supply chain management.

RESPONSIBILITIES:

- Managing a team of 10 members and providing them Requirement Specifications for Product development.
- Develop UI mockups and prototypes that effectively demonstrate the functionality and appearance.
- Using storyboards, process flows, and sitemaps to illustrate design concepts.
- Used the middleware platform to integrate Rekochain, iBWMS, and the Fountain System.
- Collaborate with product managers to gather and evaluate requirements.
- Involved in pre-sales and Go-Live Activities.
- Identify and troubleshoot UX problems (e.g., responsiveness) in the Hybrid mobile app.
- Managed the entire documentation process, including requirements, scope, design specifications, contract agreements, and the entire project life cycle.
- Engaged in System Testing, Preparing Test Scripts & User manuals, Knowledge Transfers, UAT & Support.
- Responsible for daily standup call & Support.

Clients: Chaipoint, EST Global Inc, Veg Kitchen Pte Ltd, Ananda Bhavan Restaurant, Homely Raj Pte Ltd, Komala's Pte Ltd, Komala Vilas Pte Ltd, Manas Foods Pte Ltd, BW Industrial Development.

Product Name: CRIZTEL (ERP)

As a modular ERP solution, Criztel unifies critical business functions into a single integrated business suite to connect business operations and simplify workflow, using industry best-practices and insightful analytics. With all the data readily available in a single location, Criztel ensures access to real-time data and reports anytime-anywhere.

RESPONSIBILITIES:

- Managing a team of 5 members and providing them a functional Inputs.
- Develop UI mockups and prototypes that effectively demonstrate the functionality and appearance.
- I was in Singapore for User Acceptance Testing and Support.
- Communicating with the clients to understand their business goals and objectives.
- Engaged in creating Functional Specification document and user manuals, as well as testing and knowledge transfers.
- Involved in the project's whole life cycle, starting with the requirements phase to the system's final acceptance.

Client: Hong Hua Holdings.

Product Name: Zermatt Payroll

HR Management System, is designed to help reach peak productivity in key areas such as Employee Management, Salary management, Attendance Management, Leave and E-Submission Management.

RESPONSIBILITIES:

- Providing Functional Requirements for the Product Development.
- Coordinating with the Clients for Requirement gathering and Testing.
- Worked as a part of System Testing Team.

Clients: Hong Hua Holdings, Ezyprocure, Success forever Pte Ltd.

Product Name: iBWMS

A smart and hyper-efficient system, iBWMS helps track, receive, pick and stock goods with minimal manual intervention. It helps tackle challenges such as inventory oversight, space utilization and inefficient processes within the warehouse, minimizing costs, time and improving resource allocation.

RESPONSIBILITIES:

- Worked as a part of Product Development Team.
- Plan and document requirements.
- Test the functionalities of iBWMS.
- Prepare and present rough drafts to internal teams and key stakeholders.

Project: Procure2pay

Procure2pay Enables Collaboration and Transactions between buyer and seller. It's nothing but a Single, Unified platform for Order, Logistics and Payment which Simplifies, Automates and Mobilize all the key transactions and helps in Connecting Multiple Businesses.

RESPONSIBILITIES:

- Requirement Gathering and giving functional Requirements to Technical Developers.
- Worked as a part of Development & Testing Team.
- Develop UI mockups and prototypes that effectively demonstrate the functionality and appearance.
- Assisting client during UAT & Responsible for daily standup call.

Client: Invictus.

2. Glosap Systems Pvt Ltd, India | Jun 2014 - Dec 2016

RESPONSIBILITIES:

- Hands on experience with the MS NAV2016 Sales and Purchase Module.
- Worked on intercompany processes and RDLC reports in the Sales, Purchase, Service, and Finance Modules.

- Collaborating with clients to test functionalities.
- Worked on a few customizations based on user Requirements.
- Went to the client's location for UAT.
- Dealing with clients during the support phase.
- Maintained the client's server round the clock and addressed issues on-time.

Project Name: OM Holdings Ltd, RAP Engineer & Consultant Pte Ltd, Universal Steel Industries Pte Ltd, Neom Maritime Solution, Greensafe International Pte Ltd, Betime Salon and Spa, Rigspek Perkasa, Oceanvision Pte Ltd.

EDUCATIONAL QUALIFICATION

Master of Business Administration and Bachelor of Computer Engineering (2009-14)

Anna University Chennai, BIT Campus, Tiruchirappalli

Cumulative Grade Point Average (CGPA): 7.56/10.0

Class 12th (Computer Science stream with Mathematics), State Board March 2009

Vellalar Matriculation Higher Secondary School, Erode

Percentage: 93.33%

Class 10th, Anglo Indian March 2007

Railway Mixed High School, Erode

Percentage: 92.1%

ACHIEVEMENTS:

1. Won first place in a paper presentation at the organization's TECHOFEST.
2. In an organization, received the Best Performer Award (Purple Award).

ORGANIZATIONAL ABILITY:

Successfully conducted various Training & Demo sessions. Also, took seminars during Knowledge sharing sessions.

PERSONAL TRAITS:

- Good interpersonal skills.
- Ability to work in teams.
- Hardworking and dedicated.
- Decision-making abilities
- Critical Thinking.

DECLARATION:

I hereby declare that particulars furnished above are true to the best of my knowledge and belief.

Place:
Erode, India

Authentically,
Radhika S